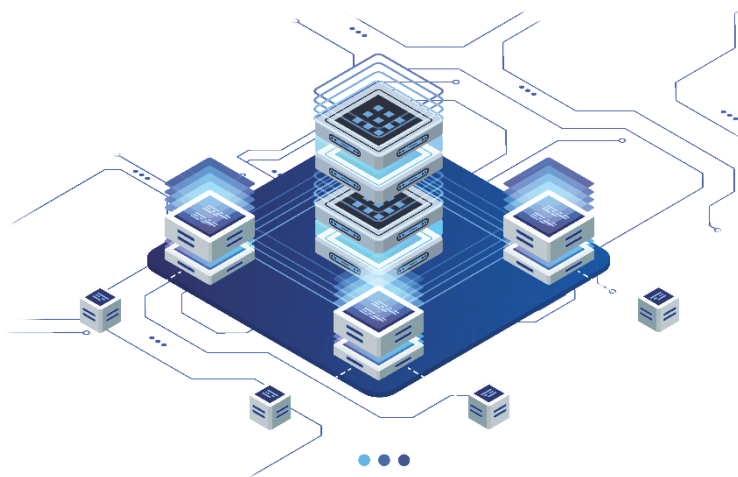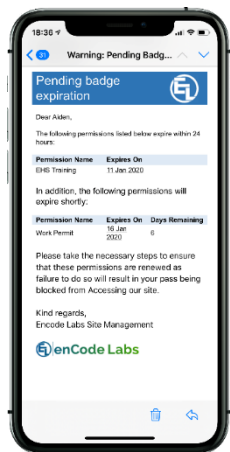**tyco**

Software House

WorkForce Notifier© for
C·CURE 9000 by Encode Labs

Key Features

- Inform end-users before they are locked out, reduce time wasted

- Manage multiple expiration dates directly from the C·CURE9000 Personnel Editor

- Enforce compliance for specific requirements such as EHS training or work permits

- Automatically sets the credential expiration date

- Enforce expiration dates imported from external HRM systems

- Customize e-mail templates

- On-Prem Solution

Credential Expiration & Notification

WorkForce Notifier © for C·CURE9000 combines two key functionalities:

1. **End User Notification** of a pending Credential Expiration

At configurable intervals, send e-mail warnings to cardholders to inform them of a pending credential expiration.

2. Manage **Multiple Expiration Dates**

Set multiple expiration dates on a single personnel record. WorkForce Notifier will automatically change the expiration date on the credentials owned by the person. This allows you to better enforce compliance.

On top of that, it will also include an overview of the expiration dates in the warning notifications it sends out to the end user.

External Data Sources

When Expiration Dates are imported from an external system, such as HRM systems like SAP, WorkDay or others, WorkForce Notifier will process these changes and seamlessly enforce the new dates on the existing credentials.

This allows you to further automate the provisioning process and eliminate double manual processing, possibly resulting in further operational cost reduction.
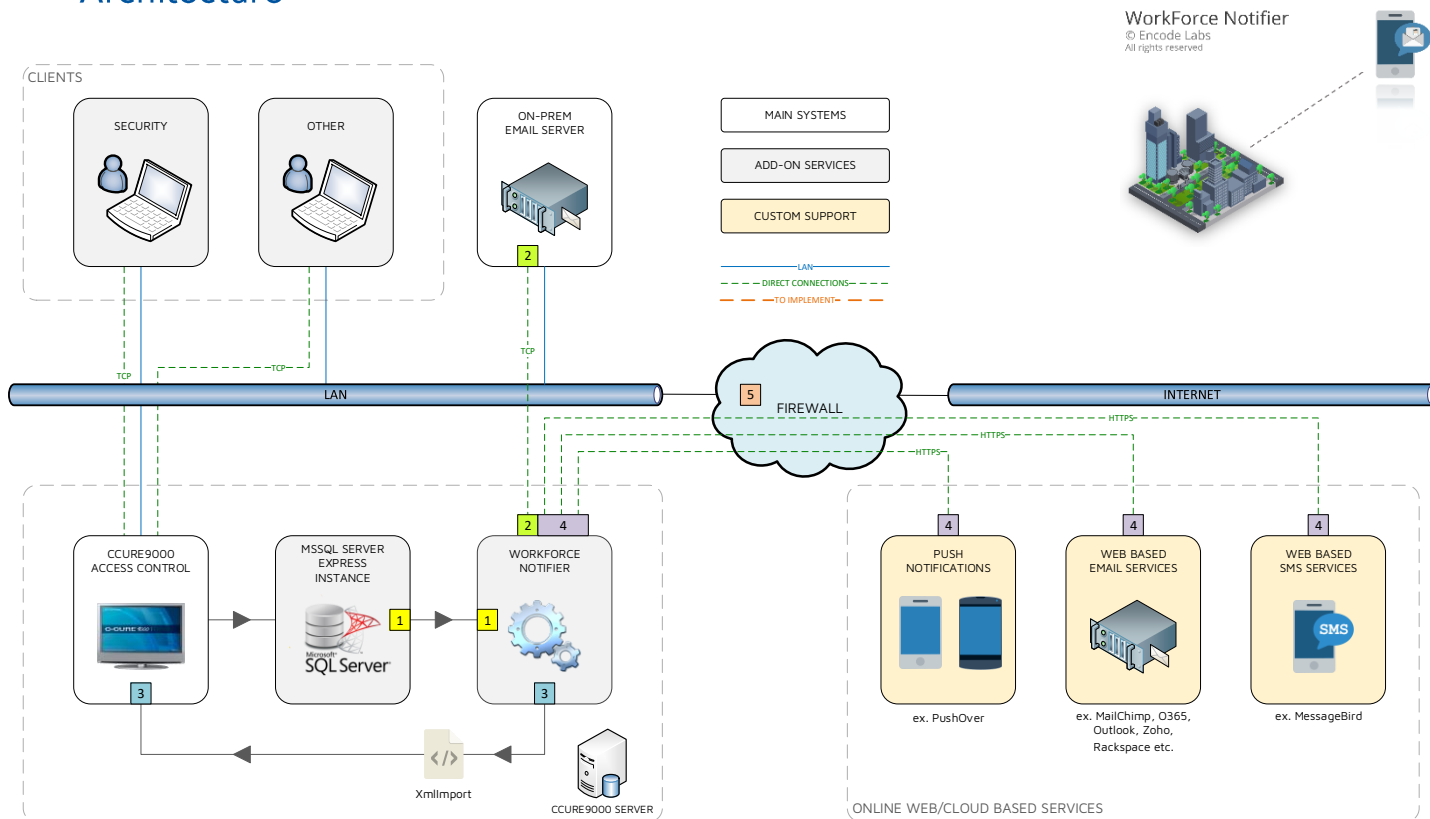
E-mail engine

The service contains the Encode Labs Multimedia e-mail engine:

- Customizable e-mail templates
- Support for both html and text-based e-mails
- In-line media rendering (ex. for logo's)
- Add attachments (ex. Renewal procedures or other documents)

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https://www.encodelabs.be

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Architecture

CLIENTS

SECURITY OTHER ON-PREM EMAIL SERVER 2

MAIN SYSTEMS
ADD-ON SERVICES
CUSTOM SUPPORT

WorkForce Notifier
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LAN
DIRECT CONNECTIONS
TO IMPLEMENT

LAN 5 FIREWALL INTERNET

TCP TCP TCP HTTPS HTTPS HTTPS

CCURE9000 ACCESS CONTROL 3

MSSQL SERVER EXPRESS INSTANCE 1

WORKFORCE NOTIFIER 2 4 1 3

XmlImport CCURE9000 SERVER

PUSH NOTIFICATIONS 4 ex. PushOver

WEB BASED EMAIL SERVICES 4 ex. MailChimp, O365, Outlook, Zoho, Rackspace etc.

WEB BASED SMS SERVICES 4 ex. MessageBird

ONLINE WEB/CLOUD BASED SERVICES

1	The WorkForce Notifier Service (WFN Service) will attach to the CCURE9000 Database
2	The WFN Service will send out notifications through the e-mail server based on configuration templates
3	The WFN Service will Update credentials through the CCURE9000 Import Engine
4	The WFN Service is designed to offer extended notification services, making third-party services available for other notification methods.
5	The Customer IT may put the required safety measures in place only to allow the service to make use of potentially chosen services.

On-Prem solution
Hosted on your own infrastructure. Can be installed on the CCURE9000 Server to avoid extra hardware costs.

External Data Sources
When Expiration Dates are imported from an external system, such as HRM systems like SAP, WorkDay or others, WorkForce Notifier will process these changes and enforce the new dates on the credentials.
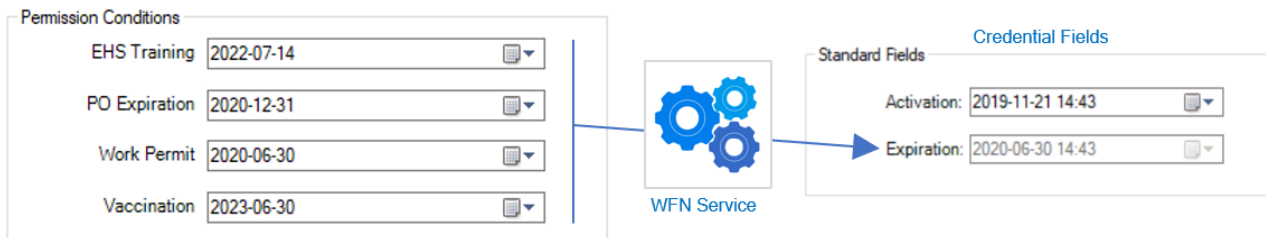
This allows you to further automate the provisioning process and eliminate double manual processing, possibly resulting in further cost reduction.

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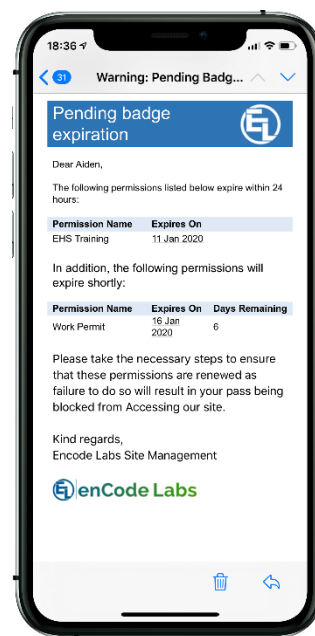
Sample CCURE Personnel View

This view was customized using the CCURE9000 Personnel View Editor. It shows multiple expiration dates for different requirements. The WFN service will use this input to set the expiration dates on a person's credentials.

Extensible services

Upon custom request, the services mentioned below can be offered additionally.
For a quote on any of these services, please contact your systems integrator or supplier.

- **Notification Services**
  We can extend the service to support other notification services such as Text messages (SMS).

- **E-mail templates**
  Custom e-mail templates can be created for you that include your company logo and respect any required corporate guidelines for communications.

Supported OS

Windows Server 2019 Standard & Enterprise (64-bit)
Windows Server 2016 Standard & Enterprise (64-bit)
Windows Server 2012 R2 SP1 or later (64-bit)
Windows 10 Professional & Enterprise (64-bit)

Ordering information

Model Number	Description
CC9-WFN-SM	Workforce Notifier Option for C·CURE9000 Server Series L, M, N.
CC9-WFN-MD	Workforce Notifier Option for C·CURE9000 Server Series P, Q, R or MAS 1, 2, & 3.
CC9-WFN-LG	Workforce Notifier Option for C·CURE9000 Server Series R Plus, S, S Plus, T or MAS 4, 5, & 6

Download

For more information on this module please follow this link https://www.encodelabs.be/
Direct link to the installer driver and the manual: https://www.encodelabs.be/support/software-download-page/

https://www.encodelabs.be